



Hertzler Systems Inc.®

Turning Data into Knowledge

- Products
- ◆ Solutions
- Training
- Consulting

About Hertzler Systems

Hertzler Systems has been a leader in Statistical Process Control, SPC Software and Six Sigma for over twenty-five years. We provide the leading real-time data acquisition and analytics SPC software, the GainSeeker Suite.

We serve a diverse customer base. Our clients include BAE Systems, Crown Audio, McCormick & Company, Inc., Hormel Foods Corporation, Snyders of Hanover, Titleist & Footjoy, IDEX Corporation, and TaylorMade-Adidas Golf Worldwide.

Our software and services enable clients to connect, collect, analyze, and visualize data; building a data infrastructure for making data-driven decisions.

These capabilities help clients improve throughput and yield, improve cycle times, reduce costs and errors, and increase profitability.

www.hertzler.com

Quick Take Case Study

GainSeeker Suite: Easy-Done

Situation

An automotive customer set even higher expectations for the quality data reporting of its supplier, a mid-sized, Midwest-based plastics company. On top of his regular duties, the supplier's Quality Manager (QM) now must find time to select and implement a new real-time SPC system.

Critical issue

The QM has to research the marketplace to choose and implement the best real-time SPC software system for his company.

Reason

The QM doesn't have the time or resources to complete a comprehensive evaluation. Corporate is also reluctant to implement a major capital expenditure mid-budget year.

Vision

The QM needs a way to test and prove the value of a real-time automated SPC system without creating a capital project and without turning his attention from other urgent tasks.

Hertzler Systems provided

Hertzler Systems provided a sample installable version of GainSeeker Suite. In just a few WebEx conference calls with Hertzler staff, the QM installed the new software on his laptop and customized a data entry process for a single workstation. He learned how to collect, analyze, and report critical quality metrics and was soon collecting data and responding to real-time alarms and trends. Hertzler's Lease-to-Purchase plan enabled him to implement a full system without creating a capital expenditure.

Results

Now the QM has all the data he needs to comply with his customer's expectations, and in far less time and with less expense than he thought. "I barely have time to do my normal work, much less execute a major new data system in 'my spare time'," he says. "GainSeeker is a great fit. It seamlessly installs and integrates to existing systems. I was able to install it myself without involving IT. Hertzler Systems and GainSeeker Suite made it easy."

Please visit www.hertzler.com/php/portfolio/case.studies.php for other GainSeeker Suite case studies.