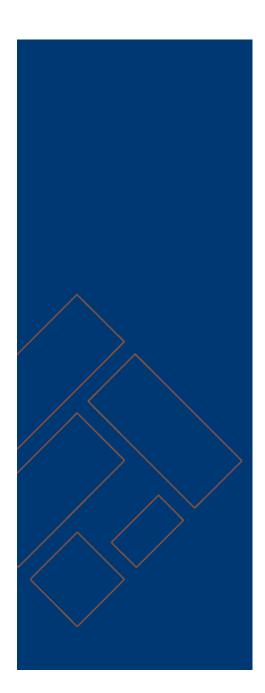# Hertzler Systems Inc.®

Turning Data into Knowledge

Products
Solutions
Training
Consulting

GainSeeker Suite Training Overview

Learn the software - and how to use it in your job

Hertzler Systems provides comprehensive training for our products. You'll learn not just how to use the software but how the software can help you in your job.

Tailor learning for your organization

We realize that everyone has different training needs, whether it's in depth training for new installations or a quick introduction for new employees. We give you the ability to choose only the classes that are pertinent to you and your employees. For each class, you can find information, such as course content and duration, that will help you decide what is best for you. To further aid you, we have listed below common roles found in GainSeeker deployments and what classes they would find most beneficial so you can ensure your employees get the training they need.

Role: Deployment Champion (DC)

The Deployment Champion is responsible for the high-level GainSeeker deployment decisions at all of the company's facilities. They also set priorities, cuts red tape, allocates resources, and holds staff accountable for the success of the deployment.

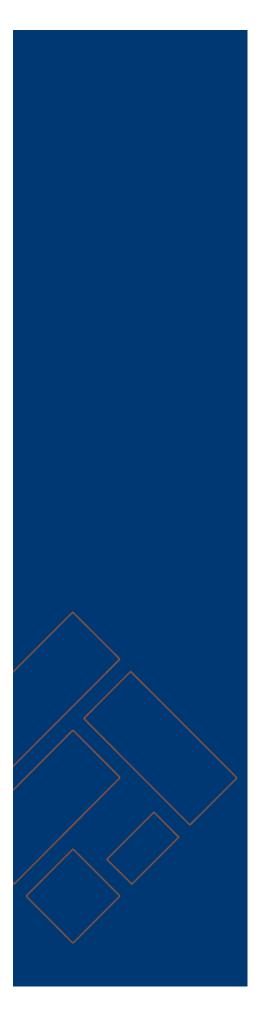## Role: System Administrator/Technical Lead (SA)

The System Administrator/Technical Lead makes the system-level decisions that support the goals and priorities of the Deployment Champion. They are responsible for the setup and maintenance of a functional GainSeeker system as well as establishing processes/procedures and ensures they are followed and maintained. Responsibilities can also include developing data entry templates, planned sessions, desktops, dashboards, and filters.

Role: Day-to-Day Maintenance (DDM)

The Day-to-Day Maintenance role's main responsibility is to follow the processes and procedures developed by the System Administrator/Tech Lead. This includes managing user access, adding new products (Standards and Processes), and managing planned sessions, traceability lists, priority lists, etc.

Role: Data Analysis (DA)

The Data Analysis role provides basic analysis (retrieving data, charts, dashboards, reports real-time failure logs, and adding notes and/or corrective action information) and advanced analysis (looking for hidden sources of variation and developing filters, desktops, dashboards, and reports) to the deployment.

Role: Data Entry Support (DES)

The Data Entry Support Role supervises users who enter data into GainSeeker and must respond to real-time SPC failures or low yields. When there is staff turnover, they also ensure that new data entry users are correctly trained on how to enter data into GainSeeker.

Redundancy and Staffing for your Deployment

In some deployments, one person may fill more than one of the listed roles. Additionally, many organizations identify and train individuals to back-up each role. This redundancy ensures continuity of the deployment when key people are promoted, move to new positions or leave the company.

Recommended courses for each role

In the following table, **R** indicates the course is recommended, whereas **O** indicates the course is optional for that role but would be ideal as a backup.

DC	SA	DDM	DA	DES	
					Introduction to GainSeeker
O	R	R	R	O	Introduction to GainSeeker SPC
O	R	R	R	O	Introduction to GainSeeker DMS
O	R	R	O		GainSeeker Maintenance
					Intermediate Charting and Configurations
R	R	R	R	R	Fundamentals for Understanding GainSeeker
O	R		R		Intermediate SPC Charting
O	R		R		Intermediate DMS Charting
O	R				Configuring GainSeeker
					Advanced Analysis
	R		R		SPC Chart Types and Statistical Options
	R		R		DMS Chart Types and Statistical Options
	R		R		Filtering Data in GainSeeker
	R		R		Advanced Charting in GainSeeker
	R	R	R	O	Using OEE Data
					Dashboards
	R		O		Introduction to Building Dashboards
	R		O		Intermediate Dashboards
	R		O		Advanced Dashboards
					Dynamic Reports
	R		O		Dynamic Reports
					Inspections
O	R	R	O	R	Using Inspections
	R	O			Creating Inspections
	R	O			Python for Inspections
					Templates
R	R	R			Introduction to Writing Data Entry Templates
	R				Template Coaching

R = Required, O = optional

Course Descriptions

For specific course descriptions, please click the course names above, or call 574-533-0571.

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